TrixCRM Asset & Inventory Management is a specialized IT asset management software designed for organizations whose needs for accurate, comprehensive IT asset reporting and trouble-free management aren't met by enterprise-oriented framework products or less sophisticated inventory tools.

By integrating all the data related to your hardware and software inventory, usage, entitlements, and purchases, Trix Asset Management helps you seamlessly track and manage your IT assets from purchase through retirement. With reporting designed to answer real IT and business questions related to your organization's IT assets, you'll no longer waste time   muddling through mounds of data that raise more questions than answers.

Asset & Inventory Dashboard

Trix Asset & Inventory Dashboard a real time dashboard reporting on the current scenarios on the asset of an organization. From here, the management team will be able to know all the assets information as per location or per sub locations. This will give real insight information pertaining on the assets

The asset dashboard could be in graphical representation on a location map where it will map out all the locations or sub locations where all the assets are residing. Hence, from here, the management team could be clicking on any locations or sub locations within the graphical map to retrieve information on the assets.

Apart from that, the Trix Asset Dashboard will also be populating all the complaints or requests from other locations or cross locations. From here, the users will be able to track on all the complaints and requests.

Stock Management

Trix Stock Management is the module where it will give backend operation team to manage all the stocks within the organization. Hence, from here, the detail information pertaining on the stocks are recorded in the system where it gives the chronology of the stocks.

From here, the system will keep track as in when the stocks are being received from the supplier and then it will be recorded with the system time stamp. Once the stocks have been received then it will be categorized and parked into respective storage as required.

Once the storage has been updated, it will keep track the exact information pertaining on the stocks information. The system will also store the quantity of the stocks and also the keep tracks on the units as the transactions take place.

Hence, the system will provide the real time information on the stock management within the organization without any hassles

Account Code

Trix Account Code is the unique feature where it will tag all the assets with account code either via barcode or RFID. All these will allow the operation team to view account code and for easy to search from there. The account code is unique hence it will be easier for the management and operation team to identify the missing any of the assets within the store or organization.

Moreover, the account code is been randomly generated by the system therefore, the duplication will not occurred as it is controlled tightly by the system. The account code could be in the form of numeric or alphanumeric as it is depends on users preferences. This is to ensure all assets are well managed and easy to monitor.

Close look into TrixCRM

- It is web based solution
- Full blown CRM suites with modular basis
- Empowers latest technology to provide additional cutting edge to client in both operation and marketing
- Enables few touch points
  ⇒ Telephony
  ⇒ Email
  ⇒ SMS
  ⇒ Fax
  ⇒ Web self care
- Built in communicator:
  ⇒ Email notification
  ⇒ SMS notification
  ⇒ System notification

Features within Trix Asset & Inventory Management

- Asset management
- Asset dashboard
- Stock management
- Warranty management
- Inventory management
- Service contract management
- Leasing management
- Location management
- Vendor and supplier management
- Alert management
- Service level agreement
- Attachment management
- Audit trail management
- Contact and account management
- Process management
- Reporting management
- Administrative

Process Management

TrixCRM provides the operation team the ability to increase efficiency and service level through embedded process management whereby the administrator will be able to :

- Create new business rules based on evolving business processes within the organization
- Redefine the alerts to cope increasing needs within the department
- Group the support team to be alerted
- Notify the support team through built in communicator (email/sms/system notification)
- Seamlessly incorporated with Service Level Agreement

Asset Categorization

Trix Asset Categorization Management is a step-by-step procedural to manage the asset categorization within the store. The asset categorization management within TrixCRM solution could be able to drill down to even five (5) hierarchies to allow details and deeper categorization of the asset .

The asset categorization of the product is tie to Trix Account Code where the system will automatically identify the asset categorization once the account code has been identified. On top of that, this asset categorization management allows the management and also the operation team to manage records of the lowest tier of the product hierarchy easily without any hassles.

With deep and thorough categorization, the management and operation team will be able to identify the units per unit items as the hierarchy moving up the supply chain. Moreover, the management and operation team will have much clearer picture on whereabouts on the assets with the organization without any hassles as it is all well documented and reported within the solution itself.

Inventory Management

TrixCRM Inventory Management whereby the users will be able to know the current stock intake within the storage. All the stocks are being tagged with serial number together with the unit price as well as the quantity of the items in the store.

It comes with the stock control and also complete audit trail as in where and when the stock has been moved out from the storage. It could be either moved out to customer premise or to another store. By doing so, the system also provide alert system on any threshold that has been violated.

Tagging inventory either through barcode or RFID systems will make operation wise more fluid in which both technologies are compatible with TrixCRM Inventory Management system. The tagging of the inventory will allow management team to track and manage the inventory ad-hoc without any issues . This will make operation more efficient.

Purchase Order & Supplier Management

TrixCRM Purchase Order and Supplier Management is the module where it is used to control and manage the supplier together with the purchase order. This is important for auditing purposes as well as tracing back on the supplier who supplied a particular asset that being purchased by the organization.

Leasing and Service Contract

Trix Leasing and Service Contract allows the management team to manage the assets and also the correspondences information pertaining on the assets. The assets could be within the organization or it could be lease out. Hence this tool is used to manage the assets.

TrixCRM Integration

Trix Asset & Inventory Management has the capability to integrate with other backend legacy systems as well as any other related solutions. The system conforms to industrial standard integration protocol whereby the system is able to integrate through the following technology:

- Web services
- XML
- TCP/IP
- ODBC

Hardware & Software Requirements

Database Management Software (DBMS)

- Microsoft® SQL Server 2000 onwards
- MYSQL® version 5.0 onwards

TrixCRM is compatible with

- Microsoft ® Window XP Professional SP1 or later
- Microsoft ® Window Vista
- Microsoft ® Window 7
- Microsoft ® Window Server 2003 onwards

Minimal hardware requirement

- Quad Core Xeon Pro 12MB Cache,2.83GHz
- 4GB (4x1GB) DDR-2 667MHz ECC Memory
- 2x250GB, 3.5", 7.2Krpm, SATA II Hard Drive
- Raid 1, SAS6iR Card